

Training Seminars 2014



Silent Gliss Training Seminars



Dear Customer

Following another successful year of our product training seminars throughout 2013, we are pleased to announce our programme for 2014.

Our seminar programme, which we have been proudly running for over 30 years provides an ideal opportunity to specialise in any single Silent Gliss product group. Alternatively you are invited to attend more than one seminar should you require a broader insight across our product range.

If you are new to Silent Gliss products, new to the trade or just in need of a 'refresher' then these seminars may be particularly useful to you or members of your staff.

The programme of seminars is spread nationally with some taking place at our Showroom in London and our Head Office and factory in Broadstairs, Kent.

The seminar types are as follows

- **Track and Wave Curtain Training Seminar**
- **Blind Product Training Seminar**
- **Electric Product Training Seminar**
- **Installer Training Seminar**

For specific location details and to book places please contact Georgina Clark at our London Showroom. The seminars are free of charge but we require a returnable booking deposit of £30 per person.

Please study the course contents as detailed on the following pages to determine which seminar best suits your requirements or contact our London Showroom or your Silent Gliss representative to discuss in further detail.

Yours Sincerely
Silent Gliss Ltd

Jeff Alexander
Training Manager

Track & Wave Curtain Seminar (TWS)

General Content

Silent Gliss range of hand and cord drawn curtain track systems including Metropole.

Wave curtain heading system – overview and make up guide. Child safety measures. Measuring bay windows. Introduction to Silent Gliss motorised curtain track range.

Learning Objectives

- The functions of the systems.
- Where and when to use them.
- Colours and standard/optional accessories.
- Fitting options.
- Child safety overview.
- Curtain weight guide and load charts.
- Wave curtain calculation and make up guide.
- Pricing the systems.
- Information required for ordering.

Programme

9.00 Registration and coffee
9.30 Welcome to Silent Gliss
Hand drawn track systems
Cord drawn track systems
Metropole range
Lunch
The Wave curtain heading system
Measuring
Motorised track systems
Child safety overview
16.00 Close

Who is this course best suited to?

Those involved in retail and contract sales of curtain products, selecting products, estimating and pricing, curtain design and make up and those who want to gain a basic technical knowledge of the products.

Blind Product Seminar (BPS)

General Content

The Silent Gliss range of blind products and associated fabric range.

Learning Objectives

- The scope of the product range.
- Different modes of operation.
- Child safety measures.
- Application of the various product types.
- Silent Gliss fabrics – properties and technical functions.
- Sizes and capabilities. Pricing the systems.
- Measuring guidelines and requirements.
- Motorised and remote control options.

Programme

9.00 Registration and coffee
9.30 Welcome to Silent Gliss
Roller blinds
Child safety overview
Silent Gliss fabric range “The Collection”
Sliding panel systems
Lunch
Roman blinds
Vertical blinds
Venetian blinds
Skylight systems
16.00 Close

Who is this course best suited to?

Those involved in retail and contract sales of blind products, product selection, estimating and pricing and those who want to gain a basic technical knowledge of the products and their application.



Electric Product Seminar (EPS)

General Content

A detailed look at the various motor types within the Silent Gliss product range together with switching and wiring options.

Key product commissioning.

Learning Objectives

- Motor types by product group.
- Switching methods and options available.
- Wiring requirements according to product and switching options.
- Key product motor limit setting procedures.
- Control system overview.
- Silent Gliss range of wireless remote control systems.

Programme

- 9.00 Registration and coffee
9.30 Welcome to Silent Gliss
Introduction to motor types
Cable and switching requirements
Motor limit setting
Lunch
Control system integration topics
Silent Gliss radio remote control systems
Basic fault finding procedure
16.00 Close

Who is this course best suited to?

Those involved in retail and contract sales of motorised blind / curtain track products, product selection, estimating and pricing, the pre-installation discussion and planning of cabling and switching requirements, installers and those who want to gain a basic technical knowledge of the products and their application.

Installer Training Seminar 1 Day Course (ITS)

General Content

Technical explanation of the Silent Gliss product range with emphasis on installation.

Learning Objectives

- How to install various Silent Gliss products.
- Installation options.
- Child safety requirements.
- Electric motor limit stop setting instruction.
- Radio control programming.
- Commissioning, testing and basic fault finding.

Programme

- 9.00 Registration and coffee
9.30 Welcome to Silent Gliss
Hand, cord and Metropole track systems
Child safety requirements
Electrically operated tracks
Measuring guidelines
Lunch
Roller blinds
Roman blinds
Sliding panel systems
Vertical blinds
Venetian blinds
Skylight systems
16.00 Close

Who is this course best suited to?

Mainly those who install the products as well as those involved in managing fitting teams and estimating.



Installer Training Seminar

2 Day Course (ITS1 & 2)

General Content

In-depth two day technical explanation of the Silent Gliss product range with emphasis on installation.

Learning Objectives

- How to install various Silent Gliss products.
- Corded track assembly exercise.
- Installation options.
- Child safety requirements.
- Track bending demonstration on portable bending tool.
- Electric motor limit stop setting instruction.
- Radio control programming.
- Commissioning, testing and basic fault finding.

Programme day 1

11.00 Registration and coffee

11.30 Welcome to Silent Gliss

Hand, cord and Metropole track systems

Lunch

Bending and measuring

Child safety requirements

Factory tour

17.00 Close

Programme day 1

9.00 Electrically operated track systems

Roller blind systems

Roman blind systems

Lunch

Vertical blind systems

Sliding panel systems

Venetian blind systems

16.00 Close

Who is this course best suited to?

Mainly those who install the products as well as those involved in managing fitting teams and estimating.



2014 Dates & Locations

| Dates | Seminar | Timings Hrs | Location |
|----------|----------|-------------|-------------|
| Feb 12 | ITS Pt.1 | 11.00–17.00 | Broadstairs |
| Feb 13 | ITS Pt.2 | 09.00–16.00 | Broadstairs |
| Feb 27 | TWS | 09.00–16.00 | Midlands |
| March 4 | TWS | 09.00–16.00 | South West |
| March 5 | EPS | 09.00–16.00 | South West |
| March 12 | TWS | 09.00–16.00 | Scotland |
| March 13 | EPS | 09.00–16.00 | Scotland |
| March 19 | TWS | 09.00–16.00 | North |
| March 20 | EPS | 09.00–16.00 | North |
| March 26 | TWS | 09.00–16.00 | BDC London |
| March 27 | EPS | 09.00–16.00 | BDC London |
| May 14 | ITS Pt.1 | 11.00–17.00 | Broadstairs |
| May 15 | ITS Pt.2 | 09.00–16.00 | Broadstairs |
| June 10 | ITS | 09.00–16.00 | Midlands |
| June 18 | ITS | 09.00–16.00 | BDC London |
| June 19 | BPS | 09.00–16.00 | BDC London |
| Sept 10 | BPS | 09.00–16.00 | North |
| Sept 16 | TWS | 09.00–16.00 | BDC London |
| Sept 17 | BPS | 09.00–16.00 | BDC London |
| Sept 24 | ITS Pt.1 | 11.00–17.00 | Broadstairs |
| Sept 25 | ITS Pt.2 | 09.00–16.00 | Broadstairs |
| Oct 2 | BPS | 09.00–16.00 | Scotland |
| Oct 7 | ITS | 09.00–16.00 | South West |
| Oct 8 | BPS | 09.00–16.00 | South West |
| Oct 22 | BPS | 09.00–16.00 | Midlands |
| Oct 23 | EPS | 09.00–16.00 | Midlands |

How to Apply

Please contact **Georgina Clark** at our London Showroom for information on exact location and availability. Places are limited and in demand so it would be helpful if you could be flexible with dates.

Tel. 020 7288 6100 / 6101

e-mail georginaclark@silentgliss.co.uk

Key to Seminars

(All seminars are one day in duration **except** ITS Pt's 1 & 2)

ITS Pt. 1 & 2 2 day Installer Training Seminar*
(Only at Broadstairs HQ location)

ITS Installer Training Seminar

TWS Track & Wave Curtain Seminar

BPS Blind Product seminar

EPS Electric Product Seminar

*Please note that the cost of overnight accommodation is not covered by Silent Gliss. Local hotel details are available on request.

For actual seminar locations please contact Silent Gliss as indicated above.

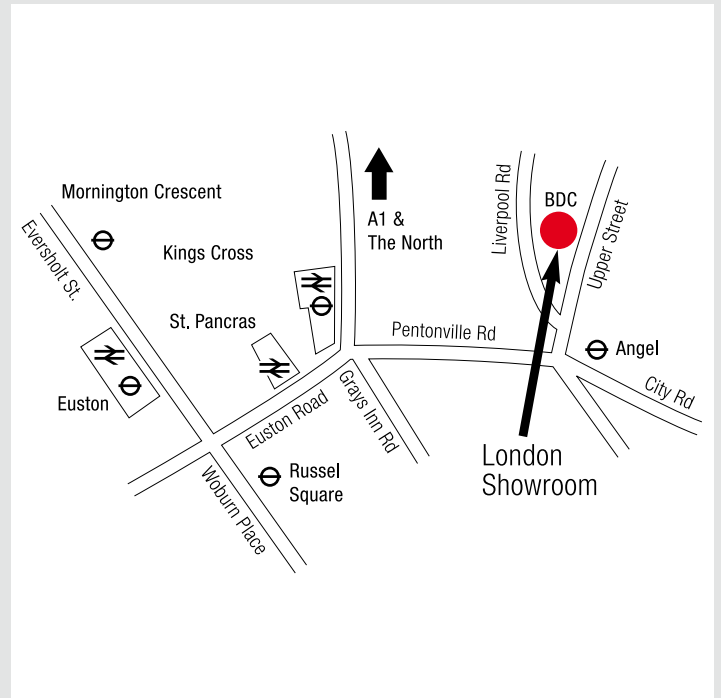


Location Details

London Showroom Business Design Centre

Upper Street
Islington Green
London N1 0QH

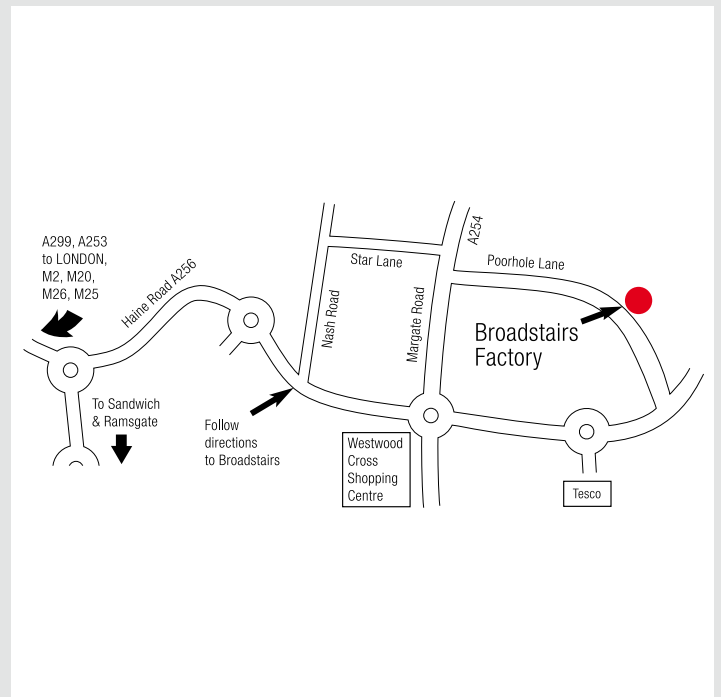
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